

15 Leadership Development

Successful leaders differ from great managers. While both roles are important, the changing pace of today's work environment demands that we be more people oriented. Highly effective leaders have well developed interpersonal skills that allow them to lead in a way that encourages people to follow. This interactive, one day workshop features activities, discussions and small group sessions intended to increase your confidence in your ability to help achieve your organization's objectives.

What is Leadership?

Do you have what it takes to be a great leader? There are several critical components to being a dynamic leader. Leadership Development will challenge you to examine yourself as a leader and to uncover how you really interact with your employees. Learn how to identify your leadership style and how to capitalize on the strengths that you already have.

The Art of Communication

Great communicators are not born, they are created. Your success as a leader depends on strong communication skills, and mastering the art of communication can enhance both your personal and professional life. Discover your communication style and how to adapt to the styles of others. Learn how to maintain your composure when you feel like losing your cool. Develop effective, diplomatic techniques for delivering difficult messages without failing to get the whole point across.

Engaging Your Employees

65% of Canadian workers are not fully engaged. Engaged employees are more productive. Learn to create an atmosphere of excitement. Effective Leaders must understand the principles of human relations so they can manage the talent in their employees. Learn techniques to formulate and ask questions that will get you the information you need. Leaders acknowledge the need to establish an equitable balance between the employees' contribution to the organization and the organizations contribution to the employee. Learn to be a leader of choice!

The Power of Constructive Feedback

Providing constructive and effective feedback is one of the most critical skills needed by a supervisor. Providing feedback in the form of criticism is an even more challenging task and must be handled constructively in order for it to be effective. Learn how to dispense effective criticism without making your employees feel defensive. Discover why it is necessary to give feedback and its long-term rewards. Also, learn how to do both generate and receive feedback from your employees to make you a better leader.